

# UR-RT4

# UR-RT2

## USB AUDIO INTERFACE



**EN** *Startup Guide*

**DE** *Kurzanleitung*

**FR** *Guide de démarrage*

**ES** *Guía de inicio*

**PT** *Guia de Inicialização*

**IT** *Guida iniziale*

**RU** *Руководство по подготовке к запуску*

**ZH** *启动指南*

**KO** *시작 가이드*

**JA** *スタートアップガイド*



# FCC INFORMATION (U.S.A.)

## 1. IMPORTANT NOTICE: DO NOT MODIFY THIS UNIT!

This product, when installed as indicated in the instructions contained in this manual, meets FCC requirements. Modifications not expressly approved by Yamaha may void your authority, granted by the FCC, to use the product.

**2. IMPORTANT:** When connecting this product to accessories and/or another product use only high quality shielded cables. Cable/s supplied with this product **MUST** be used. Follow all installation instructions. Failure to follow instructions could void your FCC authorization to use this product in the USA.

**3. NOTE:** This product has been tested and found to comply with the requirements listed in FCC Regulations, Part 15 for Class "B" digital devices. Compliance with these requirements provides a reasonable level of assurance that your use of this product in a residential environment will not result in harmful interference with other electronic devices. This equipment generates/uses radio frequencies and, if not installed and used according to the instructions found in the users manual, may cause interference harmful to the operation of other

electronic devices. Compliance with FCC regulations does not guarantee that interference will not occur in all installations. If this product is found to be the source of interference, which can be determined by turning the unit "OFF" and "ON", please try to eliminate the problem by using one of the following measures:

Relocate either this product or the device that is being affected by the interference.

Utilize power outlets that are on different branch (circuit breaker or fuse) circuits or install AC line filter/s.

In the case of radio or TV interference, relocate/reorient the antenna. If the antenna lead-in is 300 ohm ribbon lead, change the lead-in to co-axial type cable.

If these corrective measures do not produce satisfactory results, please contact the local retailer authorized to distribute this type of product. If you can not locate the appropriate retailer, please contact Yamaha Corporation of America, Electronic Service Division, 6600 Orangethorpe Ave, Buena Park, CA90620

The above statements apply **ONLY** to those products distributed by Yamaha Corporation of America or its subsidiaries.

\* This applies only to products distributed by YAMAHA CORPORATION OF AMERICA.

(class B)

## COMPLIANCE INFORMATION STATEMENT (DECLARATION OF CONFORMITY PROCEDURE)

Responsible Party : Yamaha Corporation of America  
Address : 6600 Orangethorpe Ave., Buena Park, Calif. 90620  
Telephone : 714-522-9011  
Type of Equipment : USB AUDIO INTERFACE  
Model Name : UR-RT4, UR-RT2

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference, and
- 2) this device must accept any interference received including interference that may cause undesired operation.

See user manual instructions if interference to radio reception is suspected.

\* This applies only to products distributed by YAMAHA CORPORATION OF AMERICA.

(FCC DoC)

### For AC adaptor

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

(fcc\_sengen\_C)

### For AC adaptor

CAN ICES-3 (B)/NMB-3(B)

(can\_b\_01)

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## Message from the development team

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Thank you for choosing the UR-RT4/UR-RT2 USB Audio Interface.

These are the latest models in the UR series, which has been well-received by a broad spectrum of users.

The UR-RT series is a lineup of enhanced models that feature a new transformer designed specifically for audio interfaces by Rupert Neve Designs®. The transformer circuitry is one of the key factors in Mr. Neve's numerous vintage designs and also in the latest devices from Rupert Neve Designs, which gives the sound more depth and perspective.

In addition, the D-PRE microphone preamplifiers featured in all UR series models faithfully record the musical nuances of each source and contribute to higher quality recording and music production. This combination of transformer and the D-PRE has been carefully tuned for optimum audio quality. Rich harmonics are added when the signal passes through the transformer for a more three-dimensional sound, while still maintaining the pure audio quality of the D-PRE microphone preamplifiers.

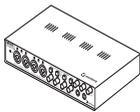
We sincerely hope that the UR-RT4 and UR-RT2 contribute to an even higher level of quality in the creative efforts of our users.

The Steinberg Hardware  
Development Team

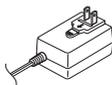
## Package Contents

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The package of this product contains the following items. After opening the package, make sure that it includes everything listed below.



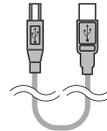
1 UR-RT Main unit



2 AC adaptor  
(PA-150B or equivalent)



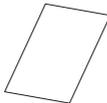
3 TOOLS for UR-RT  
CD-ROM



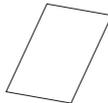
4 USB cable



5 UR-RT Startup Guide  
(this book)



6 CUBASE AI DOWNLOAD  
INFORMATION



7 ESSENTIAL PRODUCT  
LICENCE INFORMATION

### NOTE

The shape of the plug differs depending on locale.

# PRECAUTIONS

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## PLEASE READ CAREFULLY BEFORE PROCEEDING

Please keep this manual in a safe place for future reference.

## WARNING

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**Always follow the basic precautions listed below to avoid the possibility of serious injury or even death from electrical shock, short-circuiting, damages, fire or other hazards. These precautions include, but are not limited to, the following:**

### If you notice any abnormality

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- If any of the following problems occur, immediately turn off the [ ⏻ ] (Standby/On) switch and disconnect the electric plug from the outlet.
  - The power plug becomes frayed or damaged.
  - Unusual smells or smoke are emitted.
  - Some object has been dropped into the device.
  - There is a sudden loss of sound during use of the device.
  - Cracks or other visible damage appear on the device. Then have the device inspected or repaired by qualified Yamaha service personnel.

### Power supply/AC adaptor

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- Do not place the power cord near heat sources such as heaters or radiators, and do not excessively bend or otherwise damage the cord, place heavy objects on it, or place it in a position where anyone could walk on, trip over, or roll anything over it.
- Only use the voltage specified as correct for the device. The required voltage is printed on the name plate of the device.
- Use the specified adaptor only. Using the wrong adaptor can result in damage to the device or overheating.

- Check the electric plug periodically and remove any dirt or dust which may have accumulated on it.
- Make sure to fully insert the electric plug to prevent electric shocks or fire.
- When setting up the device, make sure that the AC outlet you are using is easily accessible. If some trouble or malfunction occurs, immediately turn off the [ ⏻ ] (Standby/On) switch and disconnect the plug from the outlet. Even when the [ ⏻ ] (Standby/On) switch is turned off, as long as the power cord is not unplugged from the wall AC outlet, the device will not be disconnected from the power source.
- Remove the electric plug from the outlet when the device is not to be used for extended periods of time, or during electrical storms.

### Do not open

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- This device contains no user-serviceable parts. Do not open the device or attempt to disassemble the internal parts or modify them in any way.

### Water warning/Fire warning

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- Do not expose the device to rain, use it near water or in damp or wet conditions, or place on it any containers (such as vases, bottles or glasses) containing liquids which might spill into any openings.
- Never insert or remove an electric plug with wet hands.
- Do not place any burning items or open flames near the device, since they may cause a fire.

### Hearing loss

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- Before connecting the device to other devices, turn off the power for all devices. Also, before turning the power of all devices on or off, make sure that all volume levels are set to the minimum. Failing to do so may result in hearing loss, electric shock, or device damage.
- When turning on the AC power in your audio system, always turn on the power amplifier LAST, to avoid hearing loss and speaker damage. When turning the power off, the power amplifier should be turned off FIRST for the same reason.

- Do not use headphones for a long period of time at a high or uncomfortable volume level, since this can cause permanent hearing loss. If you experience any hearing loss or ringing in the ears, consult a physician.

## CAUTION

**Always follow the basic precautions listed below to avoid the possibility of physical injury to you or others, or damage to the device or other property. These precautions include, but are not limited to, the following:**

### **Power supply/AC adaptor**

- Do not cover or wrap the AC adaptor with a cloth or blanket.
- When removing the electric plug from the device or an outlet, always hold the plug itself and not the cord. Pulling by the cord can damage it.

### **Location and connection**

- Do not place the device in an unstable position where it might accidentally fall over and cause injuries.
- Do not place the device in a location where it may come into contact with corrosive gases or salt air. Doing so may result in malfunction.
- Before moving the device, remove all connected cables.

### **Maintenance**

- Remove the power plug from the AC outlet when cleaning the device.

### **Handling caution**

- Do not rest your weight on the device or place heavy objects on it.

Yamaha/Steinberg cannot be held responsible for damage caused by improper use or modifications to the device, or data that is lost or destroyed.

## Notice

To avoid the possibility of malfunction/ damage to the product, damage to data, or damage to other property, follow the notices below.

### ■ Handling and Maintenance

- Do not use the device in the vicinity of a TV, radio, AV equipment, mobile phone, or other electric devices. Otherwise, the device, TV, or radio may generate noise.
- Do not expose the device to excessive dust or vibration, or extreme cold or heat (such as in direct sunlight, near a heater, or in a car during the day), in order to prevent the possibility of panel disfiguration, unstable operation, or damage to the internal components.
- Condensation can occur in the device due to rapid, drastic changes in ambient temperature—when the device is moved from one location to another, or air conditioning is turned on or off, for example. Using the device while condensation is present can cause damage. If there is reason to believe that condensation might have occurred, leave the device for several hours without turning on the power until the condensation has completely dried out.
- Do not place vinyl, plastic or rubber objects on the device, since this might discolor the panel.
- When cleaning the device, use a dry and soft cloth. Do not use paint thinners, solvents, cleaning fluids, or chemical-impregnated wiping cloths.
- This disk containing the software is not meant for use with an audio/visual system (CD player, DVD player, etc.). Do not attempt to use the disk on equipment other than a computer.
- Even when the [ ⏻ ] (Standby/On) switch is in standby status (power lamp is off/ display is off), electricity is still flowing to the instrument at the minimum level. When you are not using the instrument for a long time, make sure you unplug the power cord from the wall AC outlet.

- To avoid generating unwanted noise, make sure there is adequate distance between the AC adaptor and the device.

### ■ Connectors

- XLR-type connectors are wired as follows (IEC60268 standard): pin 1: ground, pin 2: hot (+), and pin 3: cold (-).

## Information

### ■ About copyrights

- The software included in the CD-ROM and the copyrights thereof are under exclusive ownership by Yamaha Corporation.
- This manual is the exclusive copyrights of Yamaha Corporation.
- Copying of the software or reproduction of this manual in whole or in part by any means is expressly forbidden without the written consent of the manufacturer.
- This product incorporates and bundles computer programs and contents in which Steinberg Media Technologies GmbH and Yamaha Corporation own copyrights or with respect to which it has license to use others' copyrights. Such copyrighted materials include, without limitation, all computer software, style files, MIDI files, WAVE data, musical scores and sound recordings. Any unauthorized use of such programs and contents outside of personal use is not permitted under relevant laws. Any violation of copyright has legal consequences. **DON'T MAKE, DISTRIBUTE OR USE ILLEGAL COPIES.**

### ■ About this manual

- The illustrations and LCD screens as shown in this manual are for instructional purposes only.
- Steinberg Media Technologies GmbH and Yamaha Corporation make no representations or warranties with regard to the use of the software and documentation and cannot be held responsible for the results of the use of this manual and the software.

## PRECAUTIONS

- Steinberg, Cubase and Cubasis are registered trademarks of Steinberg Media Technologies GmbH.
- Windows is a registered trademark of Microsoft® Corporation in the United States and other countries.
- Apple, Mac, Macintosh and iPad are trademarks of Apple Inc., registered in the U.S. and other countries.
- IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.
- The company names and product names in this manual are the trademarks or registered trademarks of their respective companies.
- Software may be revised and updated without prior notice.

### ■ About disposal

- This product contains recyclable components. When disposing of this product, please contact the appropriate local authorities.

European models

Purchaser/User Information specified in EN55103-2:2009.

Conforms to Environments: E1, E2, E3 and E4

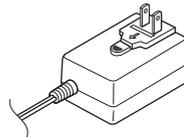
## Precautions for the AC Adaptor

### WARNING

- Only use the included AC adaptor (or an equivalent recommended by Yamaha). Using the wrong adaptor can result in damage to the device or overheating.
- Indoor use only. Do not use in any wet environments.
- Remove the electric plug from the outlet when the device is not be used for extended periods of time, or during electrical storms.

### If the plug is accidentally removed from the AC adaptor

Making sure not to touch the metallic section, slide the plug as indicated, then push it in completely until you hear the click sound.



### WARNING

- Make sure to keep the plug attached to the AC adaptor. Using the plug alone can cause electric shock or fire.
- Never touch the metallic section when attaching the plug. To avoid electric shock, short circuit or damage, also be careful that there is no dust between the AC adaptor and plug.

### NOTE

The shape of the plug differs depending on locale.

## Manuals

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The UR-RT has the following two separate manuals.

### Startup Guide (this book)

Read this manual when setting up the device. After finishing the setup as indicated in this manual, read the Operation Manual.

### Operation Manual (PDF)

Read through this manual to understand how to use the features of the product. You can download the Operation Manual from the Steinberg website:

<http://www.steinberg.net/hardwaredownloads>

#### NOTE

To view PDF files, you need to install Adobe Reader on your computer. You can download the latest version at the following website.

<http://www.adobe.com/>

## Conventions in this manual

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### UR-RT

The instructions in this manual are common to both the UR-RT4 and UR-RT2. The name “UR-RT” refers to both the UR-RT4 and UR-RT2. In cases where different features need to be described for each model, the features for the UR-RT2 will be enclosed in brackets { } after UR-RT4 feature descriptions. This manual predominantly uses screenshots of the UR-RT4. The actual screenshots might not be the same on the UR-RT2.

### Cubase

The phrase “Cubase” in this manual applies to all Cubase programs and versions (except Cubase LE). If a specific version is indicated, the version is described in the text. This manual uses screenshots of Cubase Pro 9.5. If you are using another version of Cubase, the actual screenshots might not be the same. For details, refer to the Cubase manuals (PDF) opened from the [Help] menu.

### Cubasis

This manual uses screenshots of Cubasis 2.1. If you are using another version of Cubase, the actual screen shots might not be the same.

### Procedures

When the procedures or explanations are specific to only one of the platforms, Windows or Mac, this is properly indicated in the manual. When the platforms do not appear, procedures or explanations are for both Windows and Mac. This manual predominantly uses screenshots of Windows. However, Mac screenshots are used when instructions of the function apply only to the Mac.

An arrow “→” is shown for some procedures in the manual. For example, the string [Studio] → [Studio Setup] → [Control Panel] indicates that you should perform the procedures in the following order.

1. Click the [Studio] menu.
2. Select the [Studio Setup] option.
3. Click the [Control Panel] button.

## Version information

The letters “x.x.x” and “x.xx” indicate the version number.

## TOOLS for UR-RT

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TOOLS for UR-RT in the included CD-ROM is the software bundle necessary to connect the device to a computer for proper use. Make sure to install it before initially using the device. When you install the TOOLS for UR-RT, the following three software programs will be installed.

### NOTE

- TOOLS for UR-RT does not support iOS devices.
- For the latest information on TOOLS for UR-RT, see the Steinberg website below.  
<http://www.steinberg.net/>

## Yamaha Steinberg USB Driver

This software allows communication between the device and a computer.

## Steinberg UR-RT Applications

This software allows setting the parameters of the device from a computer or using the Link function between the device and Cubase series software. The software consists of the following two components.

### • **dspMixFx UR-RT**

This software lets you set the device when using it with a DAW (Digital Audio Workstation) software other than Cubase series.

### • **UR-RT Extension**

This software allows you to link the device with Cubase series (for versions which supports the link function). To use this link function, see the Steinberg web site below.  
<http://www.steinberg.net/>

## Basic FX Suite

Basic FX Suite is software consisting of VST3 Plug-ins of various effects and sound processing developed by Yamaha, some of which fully utilize modeling technology. When you install the Basic FX Suite, the following three software programs will be installed.

- **Sweet Spot Morphing Channel Strip**

This processing effect is a multi effect that features a compressor and equalizer.

- **REV-X**

This processing effect is a digital reverb platform developed by Yamaha for professional audio devices.

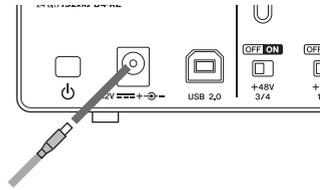
- **Guitar Amp Classics**

This processing effect features guitar amp simulations developed by Yamaha that fully utilize modeling technology.

## Power supply

### Connecting the AC adaptor

1. Make sure that the [⏻] switch on the rear panel is in the standby position (■).
2. Insert the plug of the AC adaptor into the DC IN [12V] jack on the rear panel on the device.



3. Insert the plug of the AC adaptor into a proper AC outlet.

### Turning the Power On and Standby

#### Power On

To turn the power on, press the [⏻] switch (■). The [USB] indicator on the front panel lights.



#### Power Standby

To set to Standby, press the [⏻] switch again (■). The [USB] indicator light on the front panel turns off





### CAUTION

- Even when the [ ⏻ ] switch is in the standby position, electricity is still flowing to the unit. If you do not plan to use the unit for a while, be sure to unplug the AC adaptor from the outlet.
- Before turning the [ ⏻ ] switch on or standby for all devices, set all volume levels to minimum.

### NOTICE

- **Setting the [ ⏻ ] switch to on and standby in rapid succession can cause it to malfunction. After setting the [ ⏻ ] switch to standby, wait for about six seconds before setting it to on again.**
- **To avoid generating unwanted noise, make sure there is adequate distance between the power adaptor and the device.**

## Preparation before using with a computer

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The following preparations are required before you can use the device with a computer.

- Installing TOOLS for UR-RT
- Activating Basic FX Suite
- Downloading Cubase AI (DAW)

### Installing TOOLS for UR-RT

Follow the steps below to install the TOOLS for UR-RT.

#### NOTE

- You are only permitted to use this software pursuant to the terms and conditions of the "License Agreement" shown during the installation.
- Future upgrades of application and system software and any changes in specifications and functions will be announced at the following website.  
<http://www.steinberg.net/>
- The eLicenser Control Center (eLCC) for controlling the product license is installed at the same time.

### Windows

- 1. Make sure that the computer is off and the [ ⏻ ] switch is in the standby position (■).**
- 2. Disconnect all USB devices other than the mouse and keyboard from the computer.**
- 3. Start the computer and log on to the Administrator account.**

Exit any open applications and close all open windows.

- 4. Insert the TOOLS for UR-RT CD-ROM into the CD-ROM drive.**
- 5. Open the CD-ROM then double click [setup.exe].**
- 6. Follow the on-screen instructions to install the software.**

**NOTE**

- While installing the software, the “eLicenser Control Center” installation message appears. Follow the onscreen instructions to install the software.
- You can select the desired software to be installed.
  - Yamaha Steinberg USB Driver
  - Steinberg UR-RT Applications (Steinberg UR-RT4 Applications or Steinberg UR-RT2 Applications)
  - Basic FX Suite (VST3 Plug-ins)

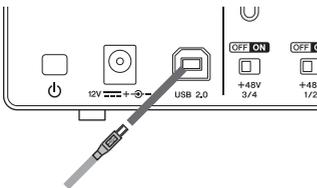
- 7. When installation has been completed, click [Finish].**

If a window requiring you to restart your computer appears, follow the onscreen instructions and restart the computer.

**Confirmation of Installation**

- 1. Connect the device directly to the computer by using the included USB cable.**

Make sure not to connect it to a USB hub.



- 2. Turn the [⏻] switch of the device on (■).**

- 3. Open the [Device Manager] window as follows.**

[Control Panel] → ([Hardware and Sound]) → [Device Manager]

- 4. Click on the [+ ] mark or [>] mark next to “Sound, video and game controllers.”**

Confirm that the device name is listed.

Installation of the TOOLS for UR-RT is now complete.

**Mac**

- 1. Make sure that the computer is off and the [⏻] switch is in the standby position (■).**

- 2. Disconnect all USB devices other than the mouse and keyboard from the computer.**

- 3. Start the computer and log in to the Administrator account.**

Exit any open applications and close all open windows.

- 4. Insert the TOOLS for UR-RT CD-ROM into the CD-ROM drive.**

- 5. Open the CD-ROM then double click [TOOLS for UR-RT V\*\*\*.pkg].**

The characters \*\*\* represent the version number.

- 6. Follow the on-screen instructions to install the software.**

**NOTE**

- While installing the software, the “eLicenser Control Center” installation message appears. Follow the onscreen instructions to install the software.

Preparation before using with a computer

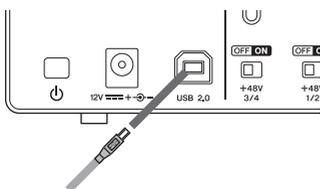
- You can select the desired software to be installed.
  - Yamaha Steinberg USB Driver
  - Steinberg UR-RT Applications (Steinberg UR-RT4 Applications or Steinberg UR-RT2 Applications)
  - Basic FX Suite (VST3 Plug-ins)

**7. When installation has been completed, click [Restart] to restart the computer.**

**Confirmation of Installation**

**1. Connect the device directly to the computer by using a USB cable.**

Make sure not to connect it to a USB hub.



**2. Turn the [ ] switch of the device on ( ).**

**3. Open the “Audio MIDI Setup” window as follows.**

[Applications] → [Utilities] → [Audio MIDI Setup]

**4. Confirm that the device name is listed in the left column.**

Installation of the TOOLS for UR-RT is now complete.

## Activating Basic FX Suite

To use the Basic FX Suite (VST3 Plug-ins version) programs which are installed in “Installing TOOLS for UR-RT,” download the licenses via the Internet by using the activation code provided on the ESSENTIAL PRODUCT LICENSE INFORMATION.

**1. Launch the “eLicenser Control Center” as follows.**

**Windows**

[All Programs] or [All apps] → [eLicenser] → [eLicenser Control Center]

**Mac**

[Applications] → [eLicenser Control Center]

**2. Click [Enter Activation Code].**

**3. Enter the Activation Code described on the included ESSENTIAL PRODUCT LICENSE INFORMATION.**

**4. Follow the on-screen instructions to download the licenses.**

**NOTE**

If you connect a USB-eLicenser (USB protection device) to your computer, a window requiring you to select the destination of the license appears. Follow the on-screen instructions to select the device. Keep in mind that the license of the USB-eLicenser cannot be transferred to the Soft-eLicenser when it has been saved in the USB-eLicenser.

## Downloading Cubase AI

We are offering Cubase AI as a free download via our website, specifically for customers who have purchased the UR-RT. Cubase AI is software for music production that allows you to record, play, and edit sounds on a computer. In order to download the software, you'll need to first create a MySteinberg account in the Steinberg website. For the latest information, see the Steinberg website below.

<http://www.steinberg.net/getcubaseai/>

### NOTE

A valid "Download access code" is required for Cubase AI download. It is printed on the included CUBASE AI DOWNLOAD INFORMATION.

The setup is now complete.

For detailed instructions and information on the functions of the product, read the operation manual included in the TOOLS for UR-RT CD-ROM.

## Preparation before using with an iOS device

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The following preparations are required before you can use the device with an iOS device.

- **Preparation of Apple iPad Camera Connection Kit (option) or Lighting to USB Camera Adaptor (option)**

It is necessary for connecting the device to an iOS device.

- **Downloading dspMixFX (mixing app)**

Download from the APP store.

- **Downloading DAW app as necessary**

Download from the APP Store.

### NOTE

- Installing the TOOLS for UR-RT is not necessary when connecting the device to an iOS device.

- For the latest information on compatible iOS devices, refer to the Steinberg Website below.

<http://www.steinberg.net/>

The setup is now complete.

For detailed instructions and information on the functions of the product, read the operation manual. In the operation manual, you can refer to the basic instructions for operating with Cubasis (an iPad app sold by Apple) as an example.

The model number, serial number, power requirements, etc., may be found on or near the name plate, which is at the bottom of the unit. You should note this serial number in the space provided below and retain this manual as a permanent record of your purchase to aid identification in the event of theft.

**Model No.**

---

**Serial No.**

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(bottom\_en\_01)

### **Information for users on collection and disposal of old equipment:**



This symbol on the products, packaging, and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling of old products, please take them to applicable collection points, in accordance with your national legislation.

By disposing of these products correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling.

For more information about collection and recycling of old products, please contact your local municipality, your waste disposal service or the point of sale where you purchased the items.

#### **For business users in the European Union:**

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

#### **Information on Disposal in other Countries outside the European Union:**

This symbol is only valid in the European Union. If you wish to discard these items, please contact your local authorities or dealer and ask for the correct method of disposal.

(weee\_eu\_en\_02)

► **Warranty Terms and Conditions**

available as printed PDF file at

**[www.steinberg.net/warranty](http://www.steinberg.net/warranty)**

The Warranty Terms and Conditions available as printed PDF file at [www.steinberg.net/warranty](http://www.steinberg.net/warranty) apply only for countries of the European Economic Area (EEA) and Switzerland.

► **Gewährleistungsbestimmungen**

finden Sie als druckbare PDF Datei unter

**[www.steinberg.de/warranty](http://www.steinberg.de/warranty)**

Die Gewährleistungsbestimmungen in Schriftform sind als PDF-Datei unter [www.steinberg.de/warranty](http://www.steinberg.de/warranty) erhältlich und gelten nur für den Europäischen Wirtschaftsraum (EWR) und die Schweiz.

► **Les conditions de garantie**

se trouvent dans le document PDF imprimable sous

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► **Las condiciones de garantía**

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► **Termos e condições de garantia**

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► **Termini e Condizioni di Garanzia**

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## List of distributors

If you need support or further product information please contact the distributor in your country. A list of distributors is available at this website.  
For assistance in determining who to contact, please contact "Headquarter SMTG."

EN

Wenn Sie Unterstützung oder weitere Produktinformationen benötigen, wenden Sie sich bitte an den Vertrieb in Ihrem Land.  
Eine Liste der Vertriebspartner finden Sie auf dieser Website.  
Wenn Sie Hilfe benötigen, an wen Sie sich wenden sollten, kontaktieren Sie bitte „Headquarter SMTG“.

DE

Pour toute demande d'assistance ou d'information supplémentaire sur les produits, veuillez contacter le distributeur agréé dans votre pays.  
La liste des distributeurs agréés est disponible sur le site Web suivant.  
Pour obtenir de l'aide sur les ressources à contacter, adressez-vous au « Siège de SMTG ».

FR

Para solicitar asistencia o más información sobre el producto, póngase en contacto con el distribuidor de su país.  
Encontrará una lista de distribuidores en el siguiente sitio web.  
Para consultas sobre el contacto adecuado, diríjase a "Headquarter SMTG."

ES

Se você precisar de suporte ou de mais informações sobre o produto, entre em contato com o distribuidor no seu país.  
Há uma lista de distribuidores disponível neste site.  
Para receber ajuda para determinar com quem entrar em contato, fale com a "Sede da SMTG".

PT

Per ottenere assistenza o avere ulteriori informazioni sul prodotto, contattare il distributore locale.  
L'elenco dei distributori è disponibile sul sito Web al seguente indirizzo.  
Per individuare il distributore da contattare, rivolgersi alla sede centrale SMTG.

IT

Если вам необходима техническая поддержка или дополнительные сведения о продуктах, обратитесь к дистрибьютору в вашей стране.  
Список дистрибьюторов можно найти на этом веб-сайте.  
Чтобы узнать, к кому следует обращаться, свяжитесь с центральным офисом SMTG.

RU

如需更多支持和深层产品信息,请联系您所在国家的代理商。  
代理商列表请浏览下列网址。  
如需帮助决定联系哪方代理商,请联系" SMTG总公司"。

ZH

지원 또는 추가 제품 정보가 필요한 경우 해당 국가의 판매업체에 문의하십시오.  
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KO

<http://www.steinberg.net/en/company/distributor.html>

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